01-R-0147

# A RESOLUTION BY CITY UTILITIES COMMITTEE

AUTHORIZING THE MAYOR OR HIS DESIGNEE TO ENTER INTO AMENDMENT NUMBER 3 WITH BROWN AND CALDWELL PRICEWATERHOUSECOOPERS, LLP AND HARRINGTON GEORGE DUNN FOR FC-6816-97, CONSULTANT/TECHNICAL ASSESSMENT, COMPREHENSIVE PLAN AND IMPLEMENTATION STRATEGIES FOR OPERATION OF WATER, WASTEWATER AND SEWER OPERATIONS TO PROVIDE OPERATIONS SUPPORT FOR THE WRC STAFFING ASSISTANCE AND SERVICES AND TO CONTINUE SELECTED TASKS IN AN AMOUNT NOT TO EXCEED NINE HUNDRED THIRTY THOUSAND DOLLARS (\$930,000.00) ON BEHALF OF THE DEPARTMENT OF PUBLIC WORKS AND THE DEPARTMENT OF WATER. ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM FUND ACCOUNT AND CENTER NUMBER: 2J01 524001 T31001.

WHEREAS, the City did enter into an agreement with the Consultant for FC-6816-97, Consultant/Technical Assessment, Comprehensive Plan and Implementation Strategies for Operation of Water, Wastewater and Sewer Operations in an amount not to exceed Three Hundred Eighty Two Thousand Three Dollars (\$382,003.00); and

WHEREAS, the City did authorize Brown and Caldwell, PricewaterhouseCoopers, LLP and Harrington George and Dunn to initiate Phase II services necessary to support the City's Contract Management/Reengineering Program in an amount not to exceed One Million One Hundred Sixty three One Hundred Fifty Six Dollars (\$1,163,156.00); and

WHEREAS, the City did enter into an Amendment Agreement No. 1 for continued professional services with the Consultant in an amount not to exceed Two Million Four Hundred and Ninety Three Thousand Seven Hundred and Fifty Dollars (\$2,493.750.00); and

WHEREAS, the City did enter into an Amendment Agreement No. 2 to increase the scope of services to be provided by the Consultant to support the Department of Water's oversight of the Water Contract; ongoing reengineering program; WRC staffing assistance and services; and continued professional services for previously authorized functions in an amount not to exceed Two Million Eight Hundred Thousand Dollars (\$2,800,000.00); and

WHEREAS, the Consultant has performed satisfactorily over the period of the contract; and

### **AMENDMENT 3 - ATTACHMENT 1**

#### SCOPE OF WORK

The City of Atlanta authorized the Consultant Team of Brown and Caldwell, PricewaterhouseCoopers, and Harrington, George and Dunn to initiate Phase 2 of the City's Technical Assessment, Comprehensive Plan and Implementation Strategies for Operation of Water, Wastewater and Sewer Operations (FC-6816-97) in March 1998. That scope of services included tasks to be conducted through January 1999 associated with the three elements of the City's Contract Management/Reengineering Program: contract management of the Water System; contract management of the R.M. Clayton Water Reclamation Center (WRC); and reengineering of the sewer and wastewater operations. Amendments 1 and 2 to the original contract authorized the Consultant Team to continue with ongoing reengineering work, provide technical support to the contract management program, and assist the City with monitoring and oversight of the 20-year Water Contract through February 2001. This Amendment 3 authorizes the Consultant Team to continue to provide operations support for the WRC staffing assistance and services and to continue selected tasks through December 2001, as noted herein.

#### I. TASKS

#### TASK A. WATER DEPARTMENT SUPPORT

The Consultant will continue the ongoing tasks associated with the 20-Year Water Contract on a monthly, quarterly, annual or as-needed basis, as applicable. This includes:

- Assisting the City in day-to-day monitoring and review of Company's reports, proposals, and cost estimates as required.
- Assisting the City in reviewing the Company's monthly invoices and reports that accompany the invoice as requested.
- Assisting City in reviewing the Company's quarterly reports and/or annual reports.
- Providing support to City staff in capital project planning and in the oversight of projects implemented by Company or others including inspection and construction oversight support.
- Assisting the City in securing design/build contractors and, in particular, expediting projects which must be implemented to meet Consent Decree requirements.

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## TASK B. PUBLIC WORKS REENGINEERING

- 1. Sewer Training Program Implementation. The Consultant will continue implementation of the reengineering portions of the Sewer Division training program. Staff training developed and delivered in this task includes: new work order administration process, work order tracking and close out, managerial job skills, focused sewer customer service skills, and reengineering program objectives. The program will be developed and tracked using the existing public works training program system developed in wastewater services. The Consultant will coordinate the program with the City's program manager and personnel departments to ensure City policy and Consent Decree requirements are met. The Consultant will lead work sessions with Sewer Division staff and provides updates of reengineering progress within the Sewer Division to Department Management.
- 2. Reengineering Committee Meetings. The Consultant will continue to meet with the City's Reengineering Committee on a bimonthly basis. These meetings will be utilized to provide guidance and technical support during the ongoing reengineering of Sewer Operations and implement the recommendations presented in the Draft Implementation Plan for the Reengineering of the Sewer Operations Division (December 17, 1999). The meetings will also be used to track the progress of the reengineering efforts and ensure that City staff remains actively involved in the reengineering undertaking. The Consultant will continue to support City in implementing the Reengineering Program as facilitator for the Reengineering Committee through December 2001.

### TASK C. EMERGENCY WRC STAFFING

As part of work previously authorized by the City, the Consultant will continue to provide operations specialists to support the Utoy Creek and R.M. Clayton Water Reclamation Centers (WRCs) operations staff for an additional period of 11 weeks. These specialists will work on a temporary basis under the direction of current plant supervisory staff. The specialists provided will be certified operators suitable to begin training to achieve their certification in the State of Georgia. All subcontractors for this work will agree not to compete in any way for subsequent private operations contracts for 12 months following their assignment.

## TASK D. WASTEWATER BIOSOLIDS CONTRACT SUPPORT

The Consultant Team will provide contract scope development and management support services to the City for the operations of wastewater Biosolids treatment and disposal facilities and/or functions, including design/build of some components. The Consultant will assist the City with oversight activities through the procurement phase of the process. Once the private contractor(s) is in place, the Consultant will provide oversight support

through the duration of the agreement, subject to annual appropriation and mutual consent of the parties.

#### II. SCHEDULE

The scope includes services to support the WRC staffing for 11 weeks. Other tasks including Water Department Support, Public Works Reengineering, and Wastewater Biosolids Contract Support through December 2001.

## III. LEVEL OF EFFORT AND BUDGET

Table 1 summarizes the estimated level of effort to accomplish the proposed scope of work for continuing services.

Table 1

ESTIMATED BUDGET FOR SERVICES
BROWN AND CALDWELL CONTRACT— AMENDMENT 3

(FC-6816-97 Operations Assessment)

Task Description	Estimated Cost, Dollars
A. Water Department Support	\$185,000
B. Public Works Reengineering	\$80,000
C. Emergency WRC Staffing	\$480,000
D. Wastewater Biosolids Contract Support	\$185,000
TOTAL	\$930,000

# TRANSMITTAL FORM FOR LEGISLATION

To Mayor's Office:	Greg Pridgeon	. •	
	(for review & distribution	to Executive Management)	
Commissioner Signatu	re:	Director Signature:	
		Contact (name): David	
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